

## Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC)

The Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC), provides consultations on marriage, children's education, employment, labor and other problems in daily life, residence status, legal advice, etc. in 22 languages, including Japanese. At the counter, by phone or by e-mail.

**Location** Kokusai Hiroba entrance (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)  
**Hours** 10 a.m. to 7 p.m. (except Dec. 29 to Jan. 3)

**Work duties** (1) Direct consultation at the Center's office, by phone or email  
OToll free number: 0120-279-906  
OE-mail fukuoka-maic@kokusaihiroba.or.jp  
(2) Support for multilingual consultation services for foreign residents of municipalities, etc. by utilizing a four-way call and interpretation service  
(3) Guidance to specialized organization based on the content of the consultation, and interpretation support via telephone at the destination



## Fukuoka City

### Consultation on immigration and residency procedures **No Reservations Required**

**Date** 1st Monday of each month 16:30-18:30 \*Last entry 18:00  
4th Saturday of the month: 13:00-16:00 \*Last entry 15:30  
**Content** Citizenship, immigration, residency status, bringing in family members, etc.  
**Consultant** Administrative scrivener  
**Languages** Japanese and 21 other languages are available by phone interpretation  
\*English and Chinese only on the 4th Saturday of the month  
**Contact** Fukuoka Gyoseishoshi Lawyers Association 092-641-4151

### Free legal consultation for foreigners **Reservations are required** \*First 4 applicants only

**Date** Third Sunday of every month 13:00-17:00 Reservation: 0120-279-906  
**Content** Legal matters such as workplace problems, car accidents, housing, marriage, divorce, etc.  
**Consultant** Lawyer  
**Languages** 22 languages including Japanese (if interpretation is required, a telephone interpretation service is available)  
**Contact** Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC) 0120-279-906

### Human Rights Consultation for Non-Japanese Nationals **No Reservations Required**

**Date** 2nd Saturday of each month from 13:00 to 16:00  
**Content** Human rights issues related to work, housing, marriage, troubles with neighbors, etc.  
**Consultant** Commissioner for the protection of Fundamental Human Rights with lawyer qualifications  
**Languages** Japanese and English  
**Contact** Fukuoka Legal Affairs Bureau Human Rights Protection Division 092-739-4151  
**Location** Kokusai Hiroba Exchange Room (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)

### Free Legal Consultation for Non-Japanese Nationals

**Date** The 2nd and 4th Fridays of each month from 13:00 to 16:00 \*except for holidays.  
**Content** General civil, labor, family, immigration, and criminal cases, etc. **Reservations are required (phone hours)**  
**Consultant** Lawyer  
**Languages** (2nd Friday of each month) Japanese, Korean and Chinese  
(4th Friday of each month) Japanese, English, Chinese  
**Location** Fukuoka Bar Association Tenjin Attorney's Center (2F Minami Tenjin Bldg., 5-14-12 Watanabe-dori, Chuo-ku, Fukuoka) **[2nd Friday of every month]** 10:00~13:00 (Japanese, Korean and Chinese)  
**[Every 4th Friday of each month]** 10:00~13:00 (Japanese, Korean and Chinese)  
**Contact** Fukuoka Bar Association 092-737-7555

### Free consultation on Immigration, Residence and Nationality for non-Japanese

**Date** 2nd Sunday of every month from 13:00 to 16:00 \*Last entry 15:30 **No Reservations Required**  
**Content** Residence status and period of stay, inviting family members, permanent residence, naturalization, international marriage procedures, etc.  
**Consultant** Administrative scrivener  
**Languages** Japanese, English, Chinese \*For other languages, please contact us in advance.

### Free Legal Consultation for Non-Japanese Nationals **Reservations are required (by phone or at the office)**

**Date** The 1st Saturday of each month 10:30 a.m. to 1:30 p.m. and the 3rd Wednesday of each month 1:00 p.m. to 4:00 p.m. advance.  
**Content** Legal consultation (45 minutes per person)  
**Consultant** Lawyer  
**Languages** Ask for a translator if you need one when you make an appointment.

### Free counseling for Non-Japanese Nationals **Reservations are required (by phone or at the office)**

**Date** Mondays 9:00 a.m. to 5:45 p.m., Tuesdays 9:00 a.m. to 11:45 a.m., Thursdays 9:00 a.m. to 12:45 p.m.  
**Content** Interpersonal problems, stress and other psychological issues (60 minutes per person)  
**Consultant** clinical psychologist  
**Languages** Japanese and English  
**Location** Fukuoka City International Center Meeting Room (Fukuoka City International Center 1F, 4-1, Tenjymachi, Hakata-ku Fukuoka City)  
**Contact** Fukuoka City International Foundation 092-262-1799 (toll free) 0120-66-1799

### Work Conditions Consultation for Non-Japanese Nationals **No Reservations Required**

**Date** Every Tuesday and the 2nd and 4th Thursday of the month from 9:00 a.m. to 4:00 p.m. \*Except for holidays.  
**Content** Issues related to working conditions ( phone call is acceptable )  
**Consultant** Labor Standards Inspector, Advisor  
**Languages** Japanese and English  
**Location** Inspection Division, Fukuoka Labour Union Fukuoka National Government Building ANNEX 4F (2-11-1 Hakataekihigashi Hakata-ku, Fukuoka)  
**Contact** Fukuoka Labor Bureau Labor Standards Department, Insepection Division 092-411-4862

### Work Conditions Consultation for Non-Japanese Nationals **No Reservations Required**

**Date** Every Monday and Thursday 9:00-16:00 \*except for holidays  
**Content** Issues related to working conditions ( phone call is acceptable )  
**Consultant** Labor Standards Inspector, Advisor  
**Languages** Japanese, Chinese  
**Location** Fukuoka Chuo Labor Standard Inspection Office 4F (2-11-1 Nagahama, Chuo -ku, Fukuoka)  
**Contact** Fukuoka Chuo Labor Standard Inspection Office 092-761-5607

## Kitakyushu City

### Work Conditions Consultation for Non-Japanese Nationals **No Reservations Required**

**Date** Tuesdays and Thursdays from 9:00 to 16:00 \*except for holidays  
**Content** Issues related to working conditions (telephone is acceptable)  
**Consultant** Labor Standards Inspector, Advisor  
**Languages** Japanese and Vietnamese  
**Location** Kitakyushu Nishi Labor Standard Inspection Office (3F 1-5-10 Kishinoura, Yahatanishi-ku, Kitakyushu-shi)  
**Contact** Kitakyushu Nishi Labor Standard Inspection Office 093-622-6550

### Immigration, Residence and Nationality Procedures Consultation **No Reservations Required**

**Date** 2nd Saturday of each month from 13:00 to 16:00  
**Content** Procedures for change of status of residence, inviting family members, extension of period of stay, re-entry procedures, naturalization, permanent residence, international marriage, nationality, etc.  
**Consultant** Administrative scrivener  
**Languages** If you need an interpreter, reservation is required.

### Legal Consultation **Reservations are required (by phone or at the office)** \*Only available to the first 3 who reserve

**Date** 4th Saturday of each month from 13:30 to 16:30  
**Content** Trouble at work, car accidents, housing, marriage, divorce, etc.  
**Consultant** Lawyer  
**Languages** Ask for a translator if you need one when you make an appointment.

### Psychological Counseling **Reservations are required (by phone or at the office)**

**Date** As needed. \*Please contact us for dates and times.  
**Content** Interpersonal problems, stress and other psychological issues  
**Consultant** clinical psychologist  
**Languages** Japanese, English, Chinese (Please consult for other languages)  
**Location** Kitakyushu International Association(Kurosaki 3-15-3, Yahatanishi, Kitakyushu-shi ComCity 3F)  
**Contact** Kitakyushu International Association Information Center for Foreigners 093-643-5931

## Kurume City

### Free Consultation for Non-Japanese National **No Reservations Required**

**Date** 3rd Saturday of each month from 13:00 to 16:00  
**Content** Status of Residence, international marriage and naturalization, labor issues  
**Consultant** Administrative scrivener, lawyer, labor and social security attorney  
**Languages** Other than Japanese, video interpretation is available for 16 other languages  
**Location** Kurumeria Mutsumon 6F Minkuru (3-11 Mutsumonmachi, Kurume City)  
**Contact** Kurume City Office public hearing, consultation section foreigner consultation counter 0942-30-9096 sodan@city.kurume.lg.jp

## Iizuka City

### Administrative Consultation **No Reservations Required**

**Date** Every 3rd Tuesday of the month, 13:00 - 16:00  
**Content** Issues such as status of residence, period of stay, bringing in family members, nationality, permanent residence, naturalization, and international marriage  
**Consultant** Administrative scrivener, labor and social security attorney  
**Languages** Japanese \*For 21 other languages by phone interpretation  
**Location** Iizuka City Hall (5-5 Shintateiwa, Iizuka-shi)  
**Contact** Iizuka City Economics Department International Policy Division 0948-22-5500 (ext: 1647) kokusai@city.iizuka.lg.jp



# Kokusai Hiroba

A place for local and foreign residents to meet and exchange information.

Japanese, English, Chinese, Korean version are available

You can view the other version on our website

<https://kokusaihiroba.or.jp/about/public/magazine/>



## FiSSC Special Edition!



### What is FiSSC?

The Fukuoka International Student Support Center (FiSSC) is an organisation that works with universities, local governments, and financial bodies to support international students all the way from admissions to graduation, carrying out various projects to further this goal.

### Attracting International Students

To draw international students with a high level of Japanese to Fukuoka Prefecture, FiSSC is collaborating with Japanese language schools in country, as well as Former International Student Associations of various countries. We share information about student life in Fukuoka and about our member universities, as well as sharing the experiences of current international students in Fukuoka.



Attracting International Students (India)

### Job Hunting

FiSSC holds regular seminars and other events to advise international students in Fukuoka about job hunting, and help them search for full-time employment. In December 2021, FiSSC held an event, 'Company Information Session for Students Seeking Employment in April 2022', introducing international students to 16 different countries in Fukuoka Prefecture.



At the Company Information Session

### Promoting Exchange

We work together with the Fukuoka Overseas Students Association (FOSA) to hold events promoting cultural exchange between international students and the residents of the prefecture.

FOSA, which is made up of international students of the prefecture, held a Cultural Show on January 28th. Teams of people from 12 different countries around the world wore their country's traditional clothing, sang songs in their mother tongue, and played traditional music. Due to the coronavirus, this was the first time a Cultural Show had been able to be held in person in 3 years. The crowd was bursting with enthusiasm from start to finish!



Cultural Show



Yokamon

On the 5th February, the 4th 'Meet Up Yokamon' Cultural Exchange Festival was held. This event is held with a goal of letting international students exchange information about what they have been doing, and is held once every year. This year, there were 19 representative groups from 16 countries, and they met up in Ukiha City, Fukuoka Prefecture. Through fun activities like strawberry picking, the participants formed a deeper bond!

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With the spread of infections of the Novel Coronavirus (COVID-19), consultations may be canceled. Please contact them in advance regarding whether or not the consultations will be held.

Check out our Facebook Page  
<https://www.facebook.com/fief.kokusaihiroba>



Fukuoka International Exchange Foundation

Get the latest information on events (Japanese, English, Korean, Chinese)



## Fukuoka International Exchange Foundation

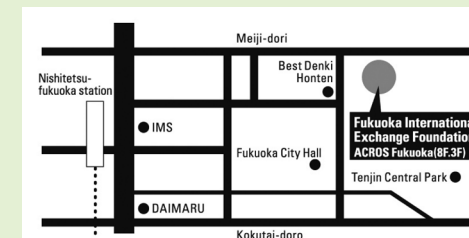
ACROS Fukuoka, 1-1-1 Tenjin, Chuo-ku, Fukuoka 810-0001  
URL <https://kokusaihiroba.or.jp> E-mail [info@kokusaihiroba.or.jp](mailto:info@kokusaihiroba.or.jp)

8F Planning & Exchange Section.

TEL 092-725-9204 FAX 092-725-9205  
Opening hours 8:30-17:45  
Closed Weekends, Public Holidays, Dec 29-Jan 3

3F Kokusai Hiroba

TEL 092-725-9200 FAX 092-725-9206  
Opening hours 10:00-19:00 Closed Dec 29-Jan 3





## Continued Creating a Network of Former International Students

In order for former international students to keep the connections they have made even after graduation, we support their network. Currently, there are International Student Associations for former students of Fukuoka Prefecture in 12 countries. We work with these associations to encourage more students to come and study in Fukuoka Prefecture, and we hold both in-person and online information sessions. In 2021, it was the 10th anniversary of the Vietnam former Fukuoka International Student Association, as well as the 12th anniversary of the Cambodia former Fukuoka & Kyushu International Student Association.



Vietnam



Cambodia

### What can I do?

#### The Japanese Volunteer Skill-Up Course was held!

We carry out "Skill-Up" courses for the volunteers who hold Japanese classes, as well as for anyone interested in Japanese language education. This year, we held the "Teaching Japanese to Complete Beginners" course, the "Reasons for Japanese Learners' Unnatural Speech Patterns" course, and the "How to Master Technology in Teaching" course. Each course had 1 online and 1 in-person lecture, for a total of 6 lectures.



A glimpse of the course

#### Japanese Classes held by the Kokusai Hiroba

Japanese Lessons for Foreigners are held all over the prefecture. Some are held inside the Kokusai Hiroba itself, too. As well as learning Japanese, you also have a chance to interact with other residents.

See here for details



#### The 2nd Seminar for Supporting Foreigners in Times of Disaster was held!

UK national Andrew Mitchell gave a presentation on his experience with disasters as representative of International Student Group KEEP, and the Fukuoka District Meteorological Observatory also presented information and earthquakes and tsunamis. Afterwards, Mr. Mitchell held a workshop on Simple English. In the workshop, the Japanese participants imagined that a disaster had just happened, and tried and solve the problems and worries of the international residents without using any Japanese. The participants said that 'the worries of non-Japanese speakers in a disaster is greater than we realised, due to differences in culture and language.'



災害セミナーの様子

#### We are Looking for Lecturers to Promote International Understanding!

At the Foundation, we send lecturers to schools and public offices all over the prefecture to hold lectures about their life experience in other countries, as a way to teach children and adults about the world.

Why don't you try becoming a lecturer, and share your home country and/or activities abroad with children and residents of the prefecture? Please reach out to the Foundation for more details. We are waiting for your application!

Apply here



A glimpse of a past lecture

## Collaboration between highschoolers from Fukuoka Prefecture and Bangkok!

Fukuoka Prefecture and Bangkok, Thailand have had a friendly relationship since 2006. From 2010 onwards, highschoolers from both regions have regularly taken part in cultural exchange activities. December 2022, 10 highschoolers from Bangkok came to visit Fukuoka Prefecture, and alongside 10 highschoolers from the prefecture, they had discussions and gave presentations to each other in English. In March 2023, the highschoolers from Fukuoka Prefecture visited Bangkok, and together with the Thai highschoolers, they presented the findings of their activities. Through projects of this kind, it is hoped that the participants will take a proactive interest in working overseas in the future.



## 70th Anniversary of the Establishment of the Mexico-Fukuoka Kenjinkai

On January 29th, 2023, a celebration of the 70th anniversary of the establishment of the Mexico-Fukuoka Kenjinkai was held in Mexico City. Among the visiting celebrants were Vice-Governor of Fukuoka Prefecture Omagari and Chairman Kiriake. Due to the coronavirus pandemic, this celebration had been delayed since the year prior. There were around 220 participants, including those from the Embassy of Japan in Mexico, the Mexico-Japan Association, and Mexico-Fukuoka Kenjinkai members. Through this multi-national celebration, the further strengthening of bonds between Fukuoka Prefecture and the Mexico Kenjinkai was seen.



### Vietnamese Consultant Truong

### Staff Introduction

### Coordinator for International Relations Sophie



Every Tuesday, 12:00~17:00

My name is Truong. I come from Vietnam. This is my 6th year in Japan! I've liked Japanese anime since I was a child, and through that I became interested in Japanese culture. If you have any issues you would like to consult about in Vietnamese, please feel free to reach out to me. Thank you for your support!

I'm Sophie! I come from Bath in the UK, and I've been working at the International Foundation since December 2021. I assist with English translation, interpretation, and various events. I'm interested in Japanese history, and I love visiting museums. Please cheer me on!



At the Fukuoka Multilingual Assistance and Information Center (MAIC), we can provide support in 22 languages through phone interpretation. Please see the reverse side of the leaflet for more details. 22 languages: Japanese, English, Chinese, Korean, Vietnamese, Nepalese, Indonesian, Tagalog, Thai, Malay, Spanish, French, German, Italian, Russian, Portuguese, Burmese, Khmer, Mongolian, Sinhalese, Hindi, Bengali

### Fukuoka International Medical Support center

We will support you when you need help at hospitals.

Medical Interpreter Temp Service (For medical institutions) TEL 092-734-3035

We provide volunteer medical interpreters via temp service when requested by medical institutions. Reservation required, free of charge, advance registration required

- Time: Mon - Fri 9:00-18:00 (closed on weekends, national holidays, Obon holidays, and year-end and New Year holidays)
- Supported languages: English, Chinese, Korean, Thai and Vietnamese

Multilingual Medical Information Service Call Center TEL 092-286-9595

Telephone interpretation service (for foreigners and medical institutions), Assistance on medical information (for foreigners) (Free of charge, callers are responsible for call charges, no prior registration needed)

- Time: 24 hours a day, 365 days a year
- 21 Languages (English, Chinese, Korean, Thai, Vietnamese, Indonesian, Tagalog, Nepali, Malay, Spanish, Portuguese, German, French, Italian, Russian, Khmer, Myanmar, Sinhalese, Mongolian, Hindi and Bengali)

One-stop consultation service for medical institutions (for medical institutions) TEL 0570-000-630

We provide information and advice for problem solving to consultations from medical institutions that are struggling with various obstacles associated with treating international patients. (Free)

- Hours: Weekdays 9:00 - 17:00 (Closed on weekends, national holidays, new years holiday)
- \*For inquires outside of the operating hours, please call the national "night / holiday one-stop window". (TEL 03-6371-0057)

Contact us Fukuoka International Medical support center  
Tel 092-734-3035 URL <https://imsc.pref.fukuoka.lg.jp>  
\*Fukuoka International Medical Support center is organized by the Fukuoka Prefectural Government

### Becoming a member (Always looking for new members!)

At the Foundation, we are always working on new projects with the support and understanding of as many people as possible. To that end, we are always looking for new members who support our goal.

**Establishment Aims** Utilising the regional and historical characteristics of Fukuoka Prefecture, we work together with exchange organisations and strive for a type of multicultural exchange which is Fukuoka Prefecture's very own. Making use of Fukuoka Prefecture's geographical location, we seek to deepen connections with countries all over the world, with a wider goal of contributing to mutual prosperity and world peace. Please see here for how to become a member, and perks of membership.

