

# Free Consultation for Non-Japanese National (Fukuoka, Kitakyushu, Kurume, Iizuka)

## Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC)

The Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC), provides consultations on marriage, children's education, employment, labor and other problems in daily life, residence status, legal advice, etc. in 22 languages, including Japanese, at the counter, by phone or by e-mail.

**Location** Kokusai Hiroba entrance (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)

**Hours** 10 a.m. to 7 p.m. (except Dec. 29 to Jan. 3)

**Work duties** (1) Direct consultation at the Center's office, by phone or email

OToll free number: 0120-279-906

OE-mail fukuoka-maic@kokusaihiroba.or.jp

(2) Support for multilingual consultation services for foreign residents of municipalities, etc. by utilizing a four-way call and interpretation service

(3) Guidance to specialized organization based on the content of the consultation, and interpretation support via telephone at the destination

(4) Visiting Consultations are held in cities, towns and villages throughout the prefecture



## Fukuoka City

### Consultation on immigration and residency procedures No Reservations Required

**Date** 1st Monday of each month 16:30-18:30 \*Last entry 18:00

4th Saturday of the month: 13:00-16:00 \*Last entry 15:30

**Content** Citizenship, immigration, residency status, bringing in family members, etc.

**Consultant** Administrative scrivener

**Languages** Japanese and 21 other languages are available by phone interpretation

\*English and Chinese only on the 4th Saturday of the month

**Contact** Fukuoka Gyoseishoshi Lawyers Association 092-641-4151

### Free legal consultation for foreigners Reservations are required \*First 4 applicants only

**Date** Third Sunday of every month 13:00-17:00 Reservation: 0120-279-906

**Content** Legal matters such as workplace problems, car accidents, housing, marriage, divorce, etc.

**Consultant** Lawyer

**Languages** 22 languages including Japanese (if interpretation is required, a telephone interpretation service is available)

**Contact** Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC) 0120-279-906

### Human Rights Consultation for Non-Japanese Nationals No Reservations Required

**Date** 2nd Saturday of each month from 13:00 to 16:00

**Content** Human rights issues related to work, housing, marriage, troubles with neighbors, etc.

**Consultant** Commissioner for the protection of Fundamental Human Rights with lawyer qualifications

**Languages** Japanese and English

**Contact** Fukuoka Legal Affairs Bureau Human Rights Protection Division 092-739-4151

**Location** Kokusai Hiroba Exchange Room (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)

## Free Legal Consultation for Non-Japanese Nationals

**Date** The 2nd and 4th Fridays of each month from 13:00 to 16:00 \*except for holidays.

**Content** General civil, labor, family, immigration, and criminal cases, etc. Reservations are required (phone hours)

**Consultant** Lawyer

**Languages** (2nd Friday of each month) Japanese, Korean and Chinese

(4th Friday of each month) Japanese, English, Chinese

**Location** Fukuoka Bar Association Tenjin Attorney's Center (2F Minami Tenjin Bldg., 5-14-12 Watanabe-dori, Chuo-ku, Fukuoka)

**Contact** Fukuoka Bar Association 092-737-7555

Closed on holidays [Weekdays] 10:00~16:00 (Japanese Only) [2nd Friday of every month] 10:00~13:00 (Japanese, Korean and Chinese) [Every 4th Friday of each month] 10:00~13:00 (Japanese, Korean and Chinese)

## Free consultation on Immigration, Residence and Nationality for non-Japanese

**Date** 2nd Sunday of every month from 13:00 to 16:00 \*Last entry 15:30 No Reservations Required

**Content** Residence status and period of stay, inviting family members, permanent residence, naturalization, international marriage procedures, etc.

**Consultant** Administrative scrivener

**Languages** Japanese, English, Chinese \*For other languages, please contact us in advance.

Reservations are required (by phone or at the office)

**Free Legal Consultation for Non-Japanese Nationals** \*Only available to the first 4 who reserve

**Date** The 1st Saturday of each month 10:30 a.m. to 1:30 p.m., and the 3rd Wednesday of each month 1:00 p.m. to 4:00 p.m. advance.

**Content** Legal consultation (45 minutes per person)

**Consultant** Lawyer

**Languages** Ask for a translator if you need one when you make an appointment.

## Free counseling for Non-Japanese Nationals Reservations are required (by phone or at the office)

**Date** Mondays 9:00 a.m. to 5:45 p.m., Tuesdays 9:00 a.m. to 11:45 a.m., Thursdays 9:00 a.m. to 12:45 p.m.

**Content** Interpersonal problems, stress and other psychological issues (60 minutes per person)

**Consultant** clinical psychologist

**Languages** Japanese and English

**Location** Fukuoka City International Center Meeting Room (Fukuoka City International Center 1F, 4-1, Tenyamachi, Hakata-ku Fukuoka City)

**Contact** Fukuoka City International Foundation 092-262-1799 (toll free) 0120-66-1799

With the spread of infections of the Novel Coronavirus (COVID-19), consultations may be canceled. Please contact them in advance regarding whether or not the consultations will be held.

Check out our Facebook Page  
<https://www.facebook.com/fief.kokusaihiroba>



Fukuoka International Exchange Foundation

Get the latest information on events  
(Japanese, English, Korean, Chinese)

## Work Conditions Consultation for Non-Japanese Nationals No Reservations Required

**Date** Every Tuesday and the 2nd and 4th Thursday of the month from 9:00 a.m. to 4:00 p.m. \*Except for holidays.

**Content** Issues related to working conditions ( phone call is acceptable )

**Consultant** Labor Standards Inspector, Advisor

**Languages** Japanese and English

**Location** Inspection Division, Fukuoka Labour Union Fukuoka National Government Building ANNEX 4F (2-11-1 Hakataekihigashi Hakata-ku, Fukuoka)

**Contact** Fukuoka Labor Bureau Labor Standards Department, Insepection Division 092-411-4862

## Work Conditions Consultation for Non-Japanese Nationals No Reservations Required

**Date** Every Monday and Thursday 9:00-16:00 \*except for holidays

**Content** Issues related to working conditions ( phone call is acceptable )

**Consultant** Labor Standards Inspector, Advisor

**Languages** Japanese, Chinese

**Location** Fukuoka Chuo Labor Standard Inspection Office 4F (2-11-1 Nagahama, Chuo-ku, Fukuoka)

**Contact** Fukuoka Chuo Labor Standard Inspection Office 092-761-5607

## Kitakyushu City

### Work Conditions Consultation for Non-Japanese Nationals No Reservations Required

**Date** Tuesdays and Thursdays from 9:00 to 16:00 \*except for holidays

**Content** Issues related to working conditions (telephone is acceptable)

**Consultant** Labor Standards Inspector, Advisor

**Languages** Japanese and Vietnamese

**Location** Kitakyushu Nishi Labor Standard Inspection Office (3F 1-5-10 Kishinoura, Yahatanishi-ku, Kitakyushu-shi)

**Contact** Kitakyushu Nishi Labor Standard Inspection Office 093-622-6550

### Immigration, Residence and Nationality Procedures Consultation No Reservations Required

**Date** 2nd Saturday of each month from 13:00 to 16:00

**Content** Procedures for change of status of residence, inviting family members, extension of period of stay, re-entry procedures, naturalization, permanent residence, international marriage, nationality, etc.

**Consultant** Administrative scrivener

**Languages** If you need an interpreter, reservation is required.

### Legal Consultation Reservations are required (by phone or at the office) \*Only available to the first 3 who reserve

**Date** 4th Saturday of each month from 13:30 to 16:30

**Content** Trouble at work, car accidents, housing, marriage, divorce, etc.

**Consultant** Lawyer

**Languages** Ask for a translator if you need one when you make an appointment.

### Psychological Counseling Reservations are required (by phone or at the office)

**Date** As needed. \*Please contact us for dates and times.

**Content** Interpersonal problems, stress and other psychological issues

**Consultant** clinical psychologist

**Languages** Japanese, English, Chinese (Please consult for other languages)

**Location** Kitakyushu International Association(Kurosaki 3-15-3, Yahatanishi, Kitakyushu-shi ComCity 3F)

**Contact** Kitakyushu International Association Information Center for Foreigners 093-643-5931

## Kurume City

### Free Consultation for Non-Japanese National No Reservations Required

**Date** 3rd Saturday of each month from 13:00 to 16:00

**Content** Status of Residence, international marriage and naturalization, labor issues

**Consultant** Administrative scrivener, lawyer, labor and social security attorney

**Languages** Japanese and 21 other languages are available by phone interpretation

**Location** Kurumeria Mutsumon 6F Minkuru (3-11 Mutsumonmachi, Kurume City)

**Contact** Kurume City Office public hearing, consultation section foreigner consultation counter 0942-30-9096 sodan@city.kurume.lg.jp

## Iizuka City

### Administrative Consultation No Reservations Required

**Date** Every 3rd Tuesday of the month, 13:00 - 16:00

**Content** Issues such as status of residence, period of stay, bringing in family members, nationality, permanent residence, naturalization, and international marriage

**Consultant** Administrative scrivener, labor and social security attorney

**Languages** Japanese \*For 21 other languages by phone interpretation

**Location** Iizuka City Hall 6F Kita Meeting Room (5-5 Shintateiwa, Iizuka-shi)

**Contact** Iizuka City Economics Department International Policy Division 0948-22-5500 (ext: 1647) kokusai@city.iizuka.lg.jp

Fukuoka International Exchange Foundation



# Kokusai Hiroba

A place for local and foreign residents to meet and exchange information.

Japanese, English, Chinese, Korean version are available  
You can view the other version on our website  
<https://kokusaihiroba.or.jp/about/public/magazine/>



## The 11th Worldwide Fukuoka Kenjinkai Convention was held in Peru!

In the years leading up to and following World War II, many people from Fukuoka Prefecture emigrated to regions such as Hawaii and North and South America. Those who emigrated are active in various fields in their home countries, and play an important role in bridging Fukuoka Prefecture and the countries to which they emigrated.

Currently, there are 39 Fukuoka Kenjinkai in 24 countries and regions around the world, formed by emigrants, their descendants, expatriates, and others for the purpose of maintaining amicable relations, etc. The Worldwide Fukuoka Kenjinkai Convention is held once every three years for the purpose of mutual exchange among such Overseas Fukuoka Kenjinkai.

This year, the 11th Worldwide Fukuoka Kenjinkai Convention was held in Lima, Peru, from November 16 to 18. Those participating from Fukuoka Prefecture included Governor Hattori, Chairman Kiriake of the Prefectural Assembly, and members of the Prefectural Assembly, the Mayors' Association, and Town and Village Councils.

In addition, about 190 people from 9 Kenjinkai in 9 countries in North, Central, and South America participated in the Convention. In meetings with youth representatives and representatives of kenjinkai, they expressed their desire to continue with exchange programs with Fukuoka Prefecture in the future as well, and there was a lively exchange of opinions on such issues as nurturing kenjinkai successors and making the kenjinkai more appealing.



## Schedule of Events

Wednesday, November 16 / 11th Worldwide Fukuoka Kenjinkai Convention Commemorative Ceremony and Welcome Reception  
Thursday, November 17 / Youth Gathering, Delegates' Meeting  
Friday, November 18 / Farewell Party



## Fukuoka International Exchange Foundation

ACROS Fukuoka, 1-1-1 Tenjin, Chuo-ku, Fukuoka 810-0001

URL <https://kokusaihiroba.or.jp> E-mail [info@kokusaihiroba.or.jp](mailto:info@kokusaihiroba.or.jp)

8F Planning & Exchange Section.

TEL 092-725-9204 FAX 092-725-9205  
Opening hours 8:30-17:45  
Closed Weekends, Public Holidays, Dec 29-Jan 3

3F Kokusai Hiroba

TEL 092-725-9200 FAX 092-725-9206  
Opening hours 10:00-19:00 Closed Dec 29-Jan 3

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Meet our Consultants

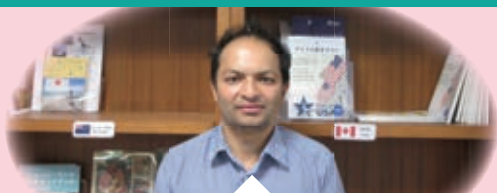
Introducing Ms. IRYNA PAVLENKO, a Ukrainian consultant, and Mr. ARJUN THAPA, a Nepalese consultant, at the Fukuoka Multilingual Assistance & Information Center (MAIC)! They are respectively on call at the following times, so please feel free to consult with them in your native language.

Ms. Irina: Wednesdays, 11:00-13:00



My name is Irina. I am from Zhytomyr, a city in northern Ukraine. I came to Japan 13 years ago and have lived in Fukuoka City during all that time. I love Japan and Japanese culture. I am enchanted by the kindness of the Japanese people and their respect for each other. My hobby is reading history books. And, sports is my passion. I look forward to being able to help you.

Mr. Arjun: Wednesdays, 10:00-12:00



I am Arjun Thapa. I came to Fukuoka from Nepal in November 2012 for my studies. I like conversing with people, and my favorite dish is sushi. My hobby is horseback riding. I am also serving as the president of the Non Resident Nepali Association in Kyushu. Please get in touch if you have any questions or concerns. I look forward to being able to help you.

**Inquires** Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC) Kokusai Hiroba entrance, 3F ACROS Fukuoka  
Toll free number:0120-279-906 ✉ fukuoka-maic@kokusaihiroba.or.jp

FISSC VOL.9 Report

Hey! We are the Fukuoka International Student Support Center! Located within the Fukuoka International Exchange Foundation. While cooperating with Fukuoka universities and local governments to provide various support to international students, living consultations, job hunting, introducing part time jobs, and exchanges with Fukuoka residents. Here is FiSSC Report no.9!



A glimpse of the seminar

We held a seminar for companies considering recruiting foreign graduates of Japanese universities and graduate schools!

<Targeted at companies>

On Friday, October 14, we held a seminar targeted at companies and provided examples of successful international students, points to consider when listing job offers for international students, and procedures after recruitment.

FISSC offers free job placement services, so please feel free to contact us if your company is interested in hiring international students.

**Inquires** Fukuoka International Student Support Center ☎ 092-725-9201(10:00-19:00) ✉ fissc@kokusaihiroba.or.jp  
Please check our website for details. <https://www.fissc.net/>

Information about Japanese classes, please go Fukuoka International Exchange' home page "Information for Foreign Residents" ▶ "Japanese Classes for foreigners". There are Japanese classes that are implementing restrictions to some prevent the spreading of COVID-19. Please contact the class directly for more details. <https://kokusaihiroba.or.jp/lifeguide/japanese/>



Ten people, including students studying at universities in the prefecture, visited Australia (Sydney) for seven days and four nights as part of the "Project to Develop International Talent, in Cooperation with Overseas Fukuoka Kenjinkai," a joint program run by our Foundation and the Overseas Fukuoka Kenjinkai. With the cooperation of the Fukuoka Kenjinkai in Sydney, the participants were divided into four groups and visited a total of 15 Japanese government agencies and Japanese companies in Sydney, where they received training and gained work experience at local businesses, and also interacted with Kenjinkai members. After returning to Japan, they paid a courtesy visit to Fukuoka Governor Hattori to report on their achievements, and received words of encouragement from him. At the reporting session for the organizers of the program, each participating student made a presentation on what they learned through this program and the degree to which they achieved the goals they set, connecting virtually with the training sites etc. that oversaw them in Sydney.



Courtesy visit to Fukuoka Governor Hattori Seitaro

Kokusai Hiroba Café -Around the World-(Online)

Foreign and Japanese instructors with a variety of experiences will introduce the daily life and culture of countries around the world

Vol.73 U.S.A. (Hawaii) & Mexico  
● Date & Time January 8, 2023 (Sun)  
14:00-15:30



Vol.74 Denmark & Poland  
● Date & Time March 12, 2023 (Sun)  
14:00-15:30



● Capacity 100 people (first-come-first-served basis)  
● Participation Fee Free  
● How to apply Please apply from this URL or QR code <https://forms.gle/7hooBbPzYQzVZUJg6>



The 1st Seminar on Disasters 2022 was held!

The "1st Seminar on Disasters 2022" was held on Saturday, October 15, at Kokusai Hiroba located on the 3rd floor of ACROS with 16 language volunteers in attendance.

A lecturer from the Fukuoka District Meteorological Observatory was invited to explain about disasters that occur in Japan, followed by a workshop where participants checked whether the areas they lived in were safe by looking at hazard maps.

We received comments such as, "It was good to learn more about disasters in Japan. We hope to attend more seminars in the future, and engage more," from the participants. The next "2nd Seminar on Disasters 2022" is scheduled to be held at Kokusai Hiroba, located on the 3rd floor of ACROS Fukuoka, from 00:00 on Sunday, 29th January, 2023.



A glimpse of the seminar

**Inquires** Fukuoka International Exchange Foundation ☎ 092-725-9200 ✉ info@kokusaihiroba.or.jp  
Please check our website for details. <https://www.kokusaihiroba.or.jp/>

Fukuoka International Medical Support center

We will support you when you need help at hospitals.

**Medical Interpreter Temp Service (For medical institutions) TEL 092-734-3035**

We provide volunteer medical interpreters via temp service when requested by medical institutions. Reservation required, free of charge, advance registration required  
● Time: Mon -Fri 9:00-18:00 (closed on weekends, national holidays, Obon holidays, and year-end and New Year holidays)  
● Supported languages: English, Chinese, Korean, Thai and Vietnamese

**Multilingual Medical Information Service Call Center TEL 092-236-9595**

Telephone interpretation service (for foreigners and medical institutions), Assistance on medical information (for foreigners) (Free of charge, callers are responsible for call charges, no prior registration needed)  
● Time: 24 hours a day, 365 days a year  
● 21 Languages (English, Chinese, Korean, Thai, Vietnamese, Indonesian, Tagalog, Nepali, Malay, Spanish, Portuguese, German, French, Italian, Russian, Khmer, Myanmar, Sinhalese, Mongolian, Hindi and Bengali)

**One-stop consultation service for medical institutions (for medical institutions) TEL 0570-000-630**

We provide information and advice for problem solving to consultations from medical institutions that are struggling with various obstacles associated with treating international patients. (Free)  
● Hours: Weekdays 9:00 - 17:00 (Closed on weekends, national holidays, new years holiday)  
\*For inquires outside of the operating hours, please call the national "night / holiday one-stop window". (TEL 03-6371-0057)

**Contact us** Fukuoka International Medical support center  
Tel 092-734-3035 URL <https://imsc.pref.fukuoka.lg.jp>  
\*Fukuoka International Medical Support center is organized by the Fukuoka Prefectural Government

Disaster Prevention Info E-mail MAMORU-kun

Registration and use of service is FREE

An e-mail service that updates you with news and information during disasters  
★ Weather information and evacuation advisories for earthquakes, tsunamis, typhoons, heavy rain, etc.  
★ Safety confirmation e-mails during disasters  
★ Evacuation Support Map of Fukuoka Prefecture  
★ Information on community safety (suspicious persons, missing persons, air pollution, etc.)

Other helpful information is available too!

Registration  
[www.bousaimobile.pref.fukuoka.lg.jp/](http://www.bousaimobile.pref.fukuoka.lg.jp/)



Disaster Prevention Handbook For Foreigners

The Fukuoka Prefectural Government has made a "Disaster Prevention Handbook For Foreigners" in several languages to help prepare and react when a disaster happens. (Easy Japanese, English, Chinese, Korean, Tagalog, Nepali and Vietnamese) [www.pref.fukuoka.lg.jp/contents/bousaih andbook-36.html](http://www.pref.fukuoka.lg.jp/contents/bousaih andbook-36.html)

