

Free Consultation for Non-Japanese National (Fukuoka, Kitakyushu, Kurume, Iizuka)

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Fukuoka International Exchange Foundation




Japanese, English, Chinese, Korean version are available
You can view the other version on our website
<https://kokusaihiroba.or.jp/about/public/magazine/>



Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC)

The Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC), provides consultations on marriage, children's education, employment, labor and other problems in daily life, residence status, legal advice, etc. in 22 languages, including Japanese, at the counter, by phone or by e-mail.

Location Kokusai Hiroba entrance (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)
Hours 10 a.m. to 7 p.m. (except Dec. 29 to Jan. 3)
Work duties (1) Direct consultation at the Center's office, by phone or email
OToll free number: 0120-279-906
OE-mail fukuoka-maic@kokusaihiroba.or.jp
(2) Support for multilingual consultation services for foreign residents of municipalities, etc. by utilizing a four-way call and interpretation service
(3) Guidance to specialized organization based on the content of the consultation, and interpretation support via telephone at the destination
(4) Visiting Consultations are held in cities, towns and villages throughout the prefecture



Work Conditions Consultation for Non-Japanese Nationals

No Reservations Required

Date Every Tuesday and the 2nd and 4th Thursday of the month from 9:00 a.m. to 4:00 p.m. *Except for holidays
Content Issues related to working conditions (phone call is acceptable)
Consultant Labor Standards Inspector, Advisor
Languages Japanese and English
Location Inspection Division, Fukuoka Labour Union Fukuoka National Government Building ANNEX 4F (2-11-1 Hakataekihigashi Hakata-ku, Fukuoka)
Contact Fukuoka Labor Bureau Labor Standards Department, Insepection Division 092-411-4862

Work Conditions Consultation for Non-Japanese Nationals

No Reservations Required

Date Every Monday and Thursday 9:00-16:00 *except for holidays
Content Issues related to working conditions (phone call is acceptable)
Consultant Labor Standards Inspector, Advisor
Languages Japanese, Chinese
Location Fukuoka Chuo Labor Standard Inspection Office 4F (2-11-1 Nagahama, Chuo-ku, Fukuoka)
Contact Fukuoka Chuo Labor Standard Inspection Office 092-761-5607

Fukuoka City

Consultation on immigration and residency procedures

No Reservations Required

Date 1st Monday of each month 16:30-18:30 *Last entry 18:00
4th Saturday of the month: 13:00-16:00 *Last entry 15:30
Content Citizenship, immigration, residency status, bringing in family members, etc.
Consultant Administrative scrivener
Languages Japanese and 21 other languages are available by phone interpretation *English and Chinese only on the 4th Saturday of the month
Contact Fukuoka Gyoseishoshi Lawyers Association 092-641-4151

Kitakyushu City

Work Conditions Consultation for Non-Japanese Nationals

No Reservations Required

Date Tuesdays and Thursdays from 9:00 to 16:00 *except for holidays
Content Issues related to working conditions (telephone is acceptable)
Consultant Labor Standards Inspector, Advisor
Languages Japanese and Vietnamese
Location Kitakyushu Nishi Labor Standard Inspection Office (3F 1-5-10 Kishinoura, Yahatanishi-ku, Kitakyushu-shi)
Contact Kitakyushu Nishi Labor Standard Inspection Office 093-622-6550

Free legal consultation for foreigners

Reservations are required *First 4 applicants only

Date Third Sunday of every month 13:00-17:00 Reservation: 0120-279-906
Content Legal matters such as workplace problems, car accidents, housing, marriage, divorce, etc.
Consultant Lawyer
Languages 22 languages including Japanese (if interpretation is required, a telephone interpretation service is available)
Location Kokusai Hiroba Exchange Room (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)
Contact Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC) 0120-279-906

Immigration, Residence and Nationality Procedures Consultation

No Reservations Required

Date 2nd Saturday of each month from 13:00 to 16:00
Content Procedures for change of status of residence, inviting family members, extension of period of stay, re-entry procedures, naturalization, permanent residence, international marriage, nationality, etc.
Consultant Administrative scrivener
Languages If you need an interpreter, reservation is required.

Human Rights Consultation for Non-Japanese Nationals

No Reservations Required

Date 2nd Saturday of each month from 13:00 to 16:00
Content Human rights issues related to work, housing, marriage, troubles with neighbors, etc.
Consultant Commissioner for the protection of Fundamental Human Rights with lawyer qualifications
Languages Japanese and English
Contact Fukuoka Legal Affairs Bureau Human Rights Protection Division 092-739-4151
Location Kokusai Hiroba Exchange Room (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)

Legal Consultation

Reservations are required (by phone or at the office) *Only available to the first 3 who reserve

Date 4th Saturday of each month from 13:30 to 16:30
Content Trouble at work, car accidents, housing, marriage, divorce, etc.
Consultant Lawyer
Languages Ask for a translator if you need one when you make an appointment.

Free Legal Consultation for Non-Japanese Nationals

Date The 2nd and 4th Fridays of each month from 13:00 to 16:00 *except for holidays.
Content General civil, labor, family, immigration, and criminal cases, etc. **Reservations are required (phone hours)**

Consultant Lawyer
Languages (2nd Friday of each month) Japanese, Korean and Chinese
(4th Friday of each month) Japanese, English, Chinese
Location Fukuoka Bar Association Tenjin Attorney's Center (2F Minami Tenjin Bldg., 5-14-12 Watanabe-dori, Chuo-ku, Fukuoka)
Contact Fukuoka Bar Association 092-737-7555

Closed on holidays
[Weekdays] 10:00~16:00 (Japanese Only)
[2nd Friday of every month] 10:00~13:00 (Japanese, Korean and Chinese)
[Every 4th Friday of each month] 10:00~13:00 (Japanese, Korean and Chinese)

Psychological Counseling

Reservations are required (by phone or at the office)

Date As needed. *Please contact us for dates and times.
Content Interpersonal problems, stress and other psychological issues
Consultant clinical psychologist
Languages Japanese, English, Chinese (Please consult for other languages)
Location Kitakyushu International Association (Kurosaki 3-15-3, Yahatanishi, Kitakyushu-shi ComCity 3F)
Contact Kitakyushu International Association Information Center for Foreigners 093-643-5931

Free consultation on Immigration, Residence and Nationality for non-Japanese

Date 2nd Sunday of every month from 13:00 to 16:00 *Last entry 15:30 **No Reservations Required**
Content Residence status and period of stay, inviting family members, permanent residence, naturalization, international marriage procedures, etc.
Consultant Administrative scrivener
Languages Japanese, English, Chinese *For other languages, please contact us in advance.

Kurume City

Free Consultation for Non-Japanese National

No Reservations Required

Date 3rd Saturday of each month from 13:00 to 16:00
Content Status of Residence, international marriage and naturalization, labor issues
Consultant Administrative scrivener, lawyer, labor and social security attorney
Languages Japanese and 21 other languages are available by phone interpretation
Location Kurumeria Mutsumon 6F Minkuru (3-11 Mutsumonmachi, Kurume City)
Contact Kurume City Office public hearing, consultation section foreigner consultation counter 0942-30-9096 sodan@city.kurume.fukuoka.jp

Free Legal Consultation for Non-Japanese Nationals

Reservations are required (by phone or at the office) *Only available to the first 4 who reserve

Date The 1st Saturday of each month 10:30 a.m. to 1:30 p.m., and the 3rd Wednesday of each month 1:00 p.m. to 4:00 p.m. advance.
Content Legal consultation (45 minutes per person)
Consultant Lawyer
Languages Ask for a translator if you need one when you make an appointment.

Iizuka City

Administrative Consultation

No Reservations Required

Date Every 3rd Tuesday of the month, 13:00 - 16:00
Content Issues such as status of residence, period of stay, bringing in family members, nationality, permanent residence, naturalization, and international marriage
Consultant Administrative scrivener, labor and social security attorney
Languages Japanese *For 21 other languages by phone interpretation
Location Iizuka City Hall 6F Kita Meeting Room (5-5 Shintateiwa, Iizuka-shi)
Contact Iizuka City Economics Department International Policy Division 0948-22-5500 (ext: 1647) kokusai@city.iizuka.lg.jp

Free counseling for Non-Japanese Nationals

Reservations are required (by phone or at the office)

Date Mondays 9:00 a.m. to 5:45 p.m., Tuesdays 9:00 a.m. to 11:45 a.m., Thursdays 9:00 a.m. to 12:45 p.m.
Content Interpersonal problems, stress and other psychological issues (60 minutes per person)
Consultant clinical psychologist
Languages Japanese and English
Location Fukuoka City International Center Meeting Room (Fukuoka City International Center 1F, 4-1, Tenyamachi, Hakata-ku Fukuoka City)
Contact Fukuoka City International Foundation 092-262-1799 (toll free) 0120-66-1799

What is the Fukuoka International Student Support Center?

As an organization that communicates Fukuoka's attractiveness to the world and aims to attract and foster diverse and outstanding international human resources, the Fukuoka International Center was established in 2008 to support international students studying in Fukuoka Prefecture by bringing together universities, government, industry, and the local community. As a second home for international students, we support each student's "learning, living, and working" and send out human resources who will play an active role in the future with strong ties to Fukuoka Prefecture. Fukuoka Prefecture has the third largest number of international students after Tokyo and Osaka.

Pre-Administration Publicity and Study Abroad Attraction Activities

In cooperation with excellent Japanese language schools overseas and in Japan, we hold study abroad information sessions to provide information on universities and living environments in Fukuoka Prefecture.



Overseas PR (India)

Major countries/regions of origin of international students in the prefecture		
Order	Country/Region	Number of persons
1	Vietnam	6,151
2	Nepal	5,000
3	China	4,788
4	South Korea	598
5	Sri Lanka	451

Source: Japan Student Services Organization (JASSO)

Living consultation, part-time job introduction, exchange events, and job hunting support during study abroad

FiSSC is open on Saturdays, Sundays, and national holidays (10:00-19:00) except during the year-end and New Year holidays, so you can feel free to consult with us about any questions or concerns you may have about your daily life. FiSSC also provides free introductions to part-time job opportunities for international students in the prefecture.



*Consultation on daily life

To help international students, adjust to the local community more quickly, we also hold information exchange meetings in cooperation with the Fukuoka Overseas Students Association (FOSA) and other international student associations by country/region and university in the prefecture. For international students seeking employment in Japan, we provide full support for finding employment in Japan by introducing companies offering jobs, providing interview practice, correcting application documents, and conducting employment support seminars.

Networking with former international students after studying abroad

We support networking and exchange among former Fukuoka international students who are active in Fukuoka and their home countries so that they can continue to connect with the friends they made while in school even after graduation.

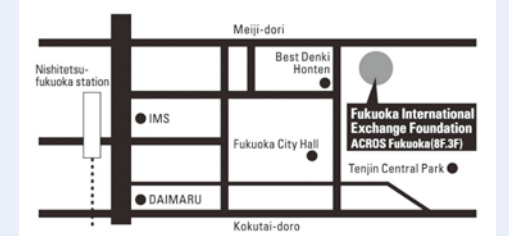


*Job Hunting Seminar

Fukuoka International Exchange Foundation

Inside ACROS Fukuoka, 1-1-1 Tenjin, Chuo-ku, Fukuoka 810-0001
URL <https://kokusaihiroba.or.jp> E-mail info@kokusaihiroba.or.jp

8F Planning & Exchange Section.	TEL 092-725-9204 FAX 092-725-9205 Opening hours 8:30-17:45 Closed Weekends, Public Holidays, Dec 29-Jan 3
3F Kokusai Hiroba	TEL 092-725-9200 FAX 092-725-9206 Opening hours 10:00-19:00 Closed Dec 29-Jan 3



FY2021 Fukuoka Prefecture International Cooperation Leader Development Program International Cooperation Workshop.

An international cooperation workshop was held for university students and others in the prefecture who are interested in international cooperation, with the aim of acquiring the knowledge and leadership skills necessary for international cooperation.

Through a total of five workshops starting on February 16, the students learned from UN-HABITAT staff and experts in international cooperation, researched problems in developing countries, selected themes such as poverty and garbage issues, created solution plans, and made presentations in English to UN-HABITAT offices overseas.



Exchange of opinions between the Fukuoka International Exchange Promotion Diet Members' Association and international students was held

On March 3 (Thu), an opinion exchange meeting was held between the Fukuoka International Exchange Promotion Councilors' Association and international students from Fukuoka Prefecture. Six international students gave speeches on such themes as "What is necessary for Fukuoka Prefecture to be chosen as a place to study abroad?"



Notice from the Fukuoka International Exchange Foundation

Supporting Members Wanted

By taking advantage of the geographical and historical characteristics of Fukuoka Prefecture and promoting citizen-oriented international exchange in cooperation with international exchange organizations in the prefecture, we will enhance Fukuoka Prefecture's position as a hub for international exchange and deepen exchanges with Asian countries and other countries around the world, contributing to mutual prosperity and world peace.

The Foundation hopes to conduct international exchange programs with the understanding and cooperation of many people.

We welcome membership from individuals and organizations that support our founding objectives.

● For membership application and inquiries, please refer to [Supporting Membership] on the Foundation's website.

Around the World at Kokusai Hiroba Café

Foreign and Japanese instructors will introduce life and culture from around the world. This is an event where you can interact with people from around the world!

● Date and time / (1) Sunday, May 8, 2022, 14:00-15:30
(2) Sunday, July 10, 2022, 14:00-15:30

● Capacity / 100 (first-come-first-served basis)

*To be conducted online

● Cost / Free of charge

● Application / For more information, please visit the Foundation's website.



Support Program for Local Internationalization Promotion Activities

The purpose of this program is to promote grassroots international exchange activities conducted by private organizations based in the prefecture and to promote the internationalization of the region.

● For more information, please visit the following website for more information.

Volunteer Programs

The Foundation has established a volunteer system to promote multiculturalism and international exchange by utilizing the abilities of prefectural residents.

● Language Volunteers

This is a service that provides assistance when interpretation is needed for various projects and events. We provide simple interpretation and translation from Japanese to foreign languages and from foreign languages to Japanese.

Those who have been approved will also be asked to provide interpretation and translation support at evacuation centers and disaster victim consultation services when a disaster occurs.

● Homestay/Home Visit Volunteer

The purpose of this program is to deepen mutual understanding between foreign visitors to Fukuoka Prefecture and residents of the prefecture.

No special hospitality is required.

Please treat them as if they are an addition to your family without any decorations.

● For more information, please see [Volunteer] on the Center's website.

Overseas Student Association Activates Report

Fukuoka Overseas Student Association

In November, FOSA sponsored the "Kashii-hama Clean Campaign & Amusement Park Tour" at Kashii-hama Beach in Fukuoka City. On the day of the event, many participants gathered to participate in the cleanup activities.

Kashii-hama beach was cleaned up very well and the local residents appreciated it.



The African Society of Kyushu University (ASKU)

The African Society of Kyushu University (ASKU) is an international student association for all African students enrolled at Kyushu University.

Its activities include diverse cultures, sports, and other forms of exchange.

This year, due to COVID 19, we were unable to interact with the local community, but we did organize online talks with various experts in Japan, hikes, homecoming parties for graduating students, and elections of new board members.



Information about Japanese classes, please go Fukuoka International Exchange' home page "Information for Foreign Residents" ▶ "Japanese Classes for foreigners". There are Japanese classes that are implementing restrictions to some prevent the spreading of COVID-19. Please contact the class directly for more details.
<https://kokusaihiroba.or.jp/lifeguide/japanese/>



Fukuoka International Medical Support center

*FKA Fukuoka Asian Medical Support Center (changed NOV 2020)

We will support you when you need help at hospitals.

Medical Interpreter Temp Service (For medical institutions) TEL 092-734-3035

We provide volunteer medical interpreters via temp service when requested by medical institutions. Reservation required, free of charge, advance registration required

● Time: Mon - Fri 9:00-18:00 (closed on weekends, national holidays, Obon holidays, and year-end and New Year holidays)

● Supported languages: English, Chinese, Korean, Thai and Vietnamese

Multilingual Medical Information Service Call Center TEL 092-236-9595

Telephone interpretation service (for foreigners and medical institutions), Assistance on medical information (for foreigners) (Free of charge, callers are responsible for call charges, no prior registration needed)

● Time: 24 hours a day, 365 days a year

● 21 Languages (English, Chinese, Korean, Thai, Vietnamese, Indonesian, Tagalog, Nepali, Malay, Spanish, Portuguese, German, French, Italian, Russian, Khmer, Myanmar, Sinhalese, Mongolian, Hindi and Bengali)

One-stop consultation service for medical institutions (for medical institutions) TEL 0570-000-630

We provide information and advice for problem solving to consultations from medical institutions that are struggling with various obstacles associated with treating international patients. (Free)

● Hours: Weekdays 9:00 - 17:00 (Closed on weekends, national holidays, new years holiday)

*For inquiries outside of the operating hours, please call the national "night / holiday one-stop window". (TEL 03-6371-0057)

Contact us Fukuoka International Medical support center
Tel 092-734-3035 URL <https://imsc.pref.fukuoka.lg.jp>
*Fukuoka International Medical Support center is organized by the Fukuoka Prefectural Government.

Disaster Prevention Info E-mail MAMORU-kun

Registration and use of service is FREE

An e-mail service that updates you with news and information during disasters

★ Weather information and evacuation advisories for earthquakes, tsunamis, typhoons, heavy rain, etc.

★ Safety confirmation e-mails during disasters

★ Evacuation Support Map of Fukuoka Prefecture

★ Information on community safety (suspicious persons, missing persons, air pollution, etc.)

Other helpful information is available too!

Registration

www.bousaimobile.pref.fukuoka.lg.jp/



Disaster Prevention Handbook For Foreigners

The Fukuoka Prefectural Government has made a "Disaster Prevention Handbook For Foreigners" in several languages to help prepare and react when a disaster happens.

(Easy Japanese, English, Chinese, Korean, Tagalog, Nepali and Vietnamese)
www.pref.fukuoka.lg.jp/contents/bousaih andbook-36.html

