

Free Consultation for Non-Japanese National (Fukuoka, Kitakyushu, Kurume, Iizuka)

2021 December - 2022 March vol.121
<https://kokusaihiroba.or.jp>

Fukuoka International Exchange Foundation



Kokusai Hiroba

A place for local and foreign residents to meet and exchange information.

Japanese, English, Chinese, Korean version are available
You can view the other version on our website
<https://kokusaihiroba.or.jp/about/public/magazine/>



Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC)

The Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC), provides consultations on marriage, children's education, employment, labor and other problems in daily life, residence status, legal advice, etc. in 21 languages, including Japanese, at the counter, by phone or by e-mail.

Location Kokusai Hiroba entrance (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)
Hours 10 a.m. to 7 p.m. (except Dec. 29 to Jan. 3)
Work duties (1) Direct consultation at the Center's office, by phone or email
OToll free number: 0120-279-906
OE-mail fukuoka-maic@kokusaihiroba.or.jp



(2) Support for multilingual consultation services for foreign residents of municipalities, etc. by utilizing a four-way call and interpretation service
(3) Guidance to specialized organization based on the content of the consultation, and interpretation support via telephone at the destination
(4) Visiting Consultations are held in cities, towns and villages throughout the prefecture

Work Conditions Consultation for Non-Japanese Nationals **No Reservations Required**

Date Every Tuesday and the 2nd and 4th Thursday of the month from 9:00 a.m. to 4:00 p.m. *Except for holidays.
Content Issues related to working conditions (phone call is acceptable)
Consultant Labor Standards Inspector, Advisor
Languages Japanese and English
Location Inspection Division, Fukuoka Labour Union Fukuoka National Government Building ANNEX 4F (2-11-1 Hakataekihigashi Hakata-ku, Fukuoka)
Contact Fukuoka Labor Bureau Labor Standards Department, Insepection Division 092-411-4862

Work Conditions Consultation for Non-Japanese Nationals **No Reservations Required**

Date Every Monday and Thursday 9:00-16:00 *except for holidays
Content Issues related to working conditions (phone call is acceptable)
Consultant Labor Standards Inspector, Advisor
Languages Japanese, Chinese
Location Fukuoka Chuo Labor Standard Inspection Office 4F (2-11-1 Nagahama, Chuo -ku, Fukuoka)
Contact Fukuoka Chuo Labor Standard Inspection Office 092-761-5607

Fukuoka City

Consultation on immigration and residency procedures **No Reservations Required**

Date 1st Monday of each month 16:30-18:30 *Last entry 18:00
4th Saturday of the month: 13:00-16:00 *Last entry 15:30
Content Citizenship, immigration, residency status, bringing in family members, etc.
Consultant Administrative scrivener
Languages Japanese and 20 other languages are available by phone interpretation
*English and Chinese only on the 4th Saturday of the month
Contact Fukuoka Gyoseishoshi Lawyers Association 092-641-4151

Human Rights Consultation for Non-Japanese Nationals **No Reservations Required**

Date 2nd Saturday of each month from 13:00 to 16:00
Content Human rights issues related to work, housing, marriage, troubles with neighbors, etc.
Consultant Commissioner for the protection of Fundamental Human Rights with lawyer qualifications
Languages Japanese and English
Contact Fukuoka Legal Affairs Bureau Human Rights Protection Division 092-739-4151
Location Kokusai Hiroba Exchange Room (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)

Free Legal Consultation for Non-Japanese Nationals

Date The 2nd and 4th Fridays of each month from 13:00 to 16:00 *except for holidays.
Content General civil, labor, family, immigration, and criminal cases, etc. **Reservations are required (phone hours)**
Consultant Lawyer
Languages (2nd Friday of each month) Japanese, Korean and Chinese
(4th Friday of each month) Japanese, English, Chinese
Fukuoka Bar Association Tenjin Attorney's Center
(2F Minami Tenjin Bldg., 5-14-12 Watanabe-dori, Chuo-ku, Fukuoka)
Contact Fukuoka Bar Association 092-737-7555

Free consultation on Immigration, Residence and Nationality for non-Japanese

Date 2nd Sunday of every month from 13:00 to 16:00 *Last entry 15:30 **No Reservations Required**
Content Residence status and period of stay, inviting family members, permanent residence, naturalization, international marriage procedures, etc.
Consultant Administrative scrivener
Languages Japanese, English, Chinese *For other languages, please contact us in advance.

Free Legal Consultation for Non-Japanese Nationals **Reservations are required (by phone or at the office)**

Date The 1st Saturday of each month 10:30 a.m. to 1:30 p.m. and the 3rd Wednesday of each month 1:00 p.m. to 4:00 p.m. advance.
Content Legal consultation (45 minutes per person)
Consultant Lawyer
Languages Ask for a translator if you need one when you make an appointment.

Free counseling for Non-Japanese Nationals **Reservations are required (by phone or at the office)**

Date Mondays 8:45 a.m. to 5:45 p.m., Tuesdays 8:45 a.m. to 11:45 a.m., Thursdays 8:45 a.m. to 12:45 p.m.
Content Interpersonal problems, stress and other psychological issues (60 minutes per person)
Consultant clinical psychologist
Languages Japanese and English
Location Fukuoka City International Center Meeting Room (Fukuoka City International Center 1F, 4-1, Tenyamachi, Hakata-ku Fukuoka City)
Contact Fukuoka City International Foundation 092-262-1799

Kitakyushu City

Immigration, Residence and Nationality Procedures Consultation **No Reservations Required**

Date 2nd Saturday of each month from 13:00 to 16:00
Content Procedures for change of status of residence, inviting family members, extension of period of stay, re-entry procedures, naturalization, permanent residence, international marriage, nationality, etc.
Consultant Administrative scrivener
Languages If you need an interpreter, reservation is required.

Legal Consultation **Reservations are required (by phone or at the office)** *Only available to the first 3 who reserve

Date 4th Saturday of each month from 13:30 to 16:30
Content Trouble at work, car accidents, housing, marriage, divorce, etc.
Consultant Lawyer
Languages Ask for a translator if you need one when you make an appointment.

Psychological Counseling **Reservations are required (by phone or at the office)**

Date As needed. *Please contact us for dates and times.
Content Interpersonal problems, stress and other psychological issues
Consultant clinical psychologist
Languages Japanese, English, Chinese (Please consult for other languages)
Location Kitakyushu International Association(Kurosaki 3-15-3, Yahatanishi, Kitakyushu-shi ComCity 3F)
Contact Kitakyushu International Association Information Center for Foreigners 093-643-5931

Work Conditions Consultation for Non-Japanese Nationals **No Reservations Required**

Date Tuesdays and Thursdays from 9:00 to 16:00 *except for holidays
Content Issues related to working conditions (telephone is acceptable)
Consultant Labor Standards Inspector, Advisor
Languages Japanese and Vietnamese
Location Kitakyushu Nishi Labor Standard Inspection Office (3F 1-5-10 Kishinoura, Yahatanishi-ku, Kitakyushu-shi)
Contact Kitakyushu Nishi Labor Standard Inspection Office 093-622-6550

Kurume City

Free Consultation for Non-Japanese National **No Reservations Required**

Date 3rd Saturday of each month from 13:00 to 16:00
Content International marriage, naturalization, nationality issues, etc.
Consultant Administrative scrivener, labor and social security attorney
Languages Japanese and 20 other languages are available by phone interpretation
Location Kurumeria Mutsumon 6F Minkuru (3-11 Mutsumonmachi, Kurume City)
Contact Kurume City Office public hearing, consultation section foreigner consultation counter 0942-30-9096 sodan@city.kurume.fukuoka.jp

Iizuka City

Administrative Consultation **No Reservations Required**

Date Every 3rd Tuesday of the month, 13:00 - 16:00
Content Issues such as status of residence, period of stay, bringing in family members, nationality, permanent residence, naturalization, and international marriage
Consultant Administrative scrivener, labor and social security attorney
Languages Japanese *For 20 other languages by phone interpretation
Location Iizuka City Hall 3F Kita Meeting Room (5-5 Shintateiwa, Iizuka-shi)
Contact Iizuka City Economics Department International Policy Division 0948-22-5521

International Understanding Education Promotion Project

A chance to learn about the world and think about it!

Since 2008, the Fukuoka International Exchange has been conducting the "International Understanding Education Promotion Project" (formerly known as the "Let's Look at the World from the Classroom Program," which started in 1998) to develop internationally-minded young people who can think and act from a broad perspective in order to enhance their understanding of different cultures and their ability to cope with globalization.

"The program dispatches and introduces foreign instructors and Japanese instructors with overseas experience to schools and community centers in the prefecture, and holds classes to improve the skills of instructors and international exchange events to provide opportunities to learn and think about the world.

Since the establishment of the system until last year, a total of 2,603 instructors have been dispatched and introduced to 1,457 cases, and a total of 117,543 students have taken classes."

The program has now expanded to include not only international organizations, but also educational institutions, youth development organizations, and various other groups to foster international youth talent.

As an Asian exchange center that communicates to the world, the foundation aims to create an open community through the "International Understanding Education Promotion Project" by creating opportunities for young people, who will be responsible for the future, to become aware of international understanding, to understand the various cultures and values of the world, and to create a comfortable environment for foreigners to live in.

International Understanding Education Promotion Project.

We are looking for schools and organizations that would like to invite lecturers and people who would like to register as lecturers for the International Understanding Education Promotion Project.



Photos of the class



Sri Lanka



Kazakhstan



Italy



Fukuoka International Exchange Foundation

Inside ACROS Fukuoka, 1-1-1 Tenjin, Chuo-ku, Fukuoka 810-0001
URL <https://kokusaihiroba.or.jp> E-mail info@kokusaihiroba.or.jp

8F Planning & Exchange Section.

TEL 092-725-9204 FAX 092-725-9205
Opening hours 8:30-17:45
Closed Weekends, Public Holidays, Dec 29-Jan 3

3F Kokusai Hiroba

TEL 092-725-9200 FAX 092-725-9206
Opening hours 10:00-19:00 Closed Dec 29-Jan 3

Newsletter Kokusai Hiroba vol.121
Publication Fukuoka International Exchange Foundation 30th November, 2021



With the spread of infections of the Novel Coronavirus (COVID-19), consultations may be canceled. Please contact them in advance regarding whether or not the consultations will be held.

Check out our Facebook Page
<https://www.facebook.com/fief.kokusaihiroba>



Fukuoka International Exchange Foundation

Get the latest information on events
(Japanese, English, Korean, Chinese)

International Students got Vaccinated!

Even though the vaccination reservations has started for the public, there are still many international students who find it difficult to make an appointment for vaccination due to language barriers. Therefore, the Fukuoka International Exchange Foundation collaborated with the Fukuoka SoftBank Hawks Corporation to include international students in the target group for occupational vaccination, and was able to provide vaccinations to international students.

We received the following comments from the international students who participated!

- It was very helpful because they helped me when I couldn't read Japanese.
- It was painful to get the vaccine, but I felt relieved because it was for my own good.
- It was difficult for international students to make an appointment for vaccination. It was very helpful to get the vaccine for the first time.
- I was scared at first, but now that I have the vaccine, I feel relieved.



At the vaccines site



Getting vaccines

An MOU was signed with the Fukuoka Bar Association to cooperate on consultation for foreigners

The Fukuoka international Exchange Foundation operate the Fukuoka Multilingual Assistance Information Center. On July 30th, an MOU was signed with the Fukuoka Bar Association to cooperate on consultation for foreigners at the Fukuoka Bar Association building.

In order to support foreign residents in the region, the foundation has been holding on-site consultation sessions in municipalities in cooperation with the Fukuoka Gyoseishoshi Lawyers Association and the Fukuoka Association of Social Insurance and Labor Consultants since 2019.

With the increase in the number of foreign residents, the content of consultations has become more diversified, so we have established a system in cooperation with the Fukuoka Prefecture Bar Association to provide direct legal consultation services to foreign residents.

If you are a foreigner and have any problems, please feel free to use this service.

Here is the dispatch consultation schedule



MOU Signing Ceremony

Information about Japanese classes, please go Fukuoka International Exchange' home page "Information for Foreign Residents" ▶ "Japanese Classes for foreigners". There are Japanese classes that are implementing restrictions to some prevent the spreading of COVID-19. Please contact the class directly for more details.
<https://kokusaihiroba.or.jp/lifeguide/japanese/>



A conference for municipal international exchange groups

On September 28, a meeting of municipal international exchange groups was held online, with the aim of exchanging information and promoting cooperation among municipal international exchange groups in Fukuoka Prefecture.

This year's theme was "Efforts for Acceptance and Coexistence of Foreign Human Resources", and people from the Fukuoka Immigration Bureau and JICA Kyushu explained about their respective efforts.

The Fukuoka International Exchange Foundation and the Fukuoka Prefectural International Affairs Bureau also provided information on support for foreign residents.

It was a meaningful meeting where we could learn about various supports for foreign residents.



How the online meeting was

Youth Seminar by Fukuoka Overseas Kenjinkai active overseas (Online)

Utilizing the network of Fukuoka Overseas Kenjinkai members, we invite people with ties to Fukuoka Prefecture who are active overseas as lecturers and hold seminars for youth in the prefecture. If you are interested in going abroad or would like to work abroad in the future, please join us!

- Theme "Becoming be a global worker."
- Date January 23, 2022 (Sun) 14:00~15:30
- Lecturer Thai Fukuoka Kenjinkai Yasushi Odahara
- Participation Fee Free
- Capacity 100 people
- Deadline Tuesday, January 11, 2022
- How to apply Please apply from this QR code.▶



Contact

Fukuoka International Exchange Foundation
 Planning Exchange Department
 TEL/092-725-9204
 E-mail/ exchange@kokusaihiroba.or.jp

Kokusai Hiroba Café Around the World(Online)

Foreign and Japanese instructors with a variety of experiences will introduce the daily life and culture of countries around the world. This is an online event where you can interact with people from all over the world.

- Vol.66 Sri Lanka & Syria 14:00 - 15:30 Sunday, November 21, 2021,
 - Vol.67 Bolivia & Brazil 14:00 - 15:30 Sunday, January 16, 2022
 - Vol.68 Egypt & South Korea 14:00 - 15:30 Sunday, March 20, 2022
 - Capacity 100 people (first-come-first-served basis)
 - Participation Fee Free
 - Deadline Up to 3 days prior to the date of each session
 - How to apply Please apply from this URL or QR code
- *You cannot apply on Facebook



Contact

Fukuoka International Exchange Foundation
 TEL/092-725-9200
<https://kokusaihiroba.or.jp>

Fukuoka International Medical Support center

*FKA Fukuoka Asian Medical Support Center (changed NOV 2020)

We will support you when you need help at hospitals.

Medical Interpreter Temp Service (For medical institutions) TEL 092-734-3035

We provide volunteer medical interpreters via temp service when requested by medical institutions. Reservation required, free of charge, advance registration required
 ● Time: Mon -Fri 9:00-18:00 (closed on weekends, national holidays, Obon holidays, and year-end and New Year holidays)
 ● Supported languages: English, Chinese, Korean, Thai and Vietnamese

Multilingual Medical Information Service Call Center TEL 092-236-9595

Telephone interpretation service (for foreigners and medical institutions), Assistance on medical information (for foreigners) (Free of charge, callers are responsible for call charges, no prior registration needed)

- Time: 24 hours a day, 365 days a year
- Supported languages: English, Chinese, Korean, Thai, Vietnamese, Indonesian, Tagalog, Nepali, Malay, Spanish, Portuguese, German, French, Italian, Russian, Khmer, Myanmar, Sinhalese, Mongolian 19 Languages

One-stop consultation service for medical institutions (for medical institutions) TEL 0570-000-630

We provide information and advice for problem solving to consultations from medical institutions that are struggling with various obstacles associated with treating international patients. (Free)

- Hours: Weekdays 9:00 - 17:00 (Closed on weekends, national holidays, new years holiday)
- *For inquires outside of the operating hours, please call the national "night / holiday one-stop window". (TEL 03-6371-0057)

Contact us

Fukuoka International Medical support center
 Tel 092-734-3035 URL <https://imsc.pref.fukuoka.lg.jp>
 *Fukuoka International Medical Support center is organized by the Fukuoka Prefectural Government

Disaster Prevention Info E-mail MAMORU-kun

Registration and use of service is FREE

- ★ An e-mail service that updates you with news and information during disasters
 - ★ Weather information and evacuation advisories for earthquakes, tsunamis, typhoons, heavy rain, etc.
 - ★ Safety confirmation e-mails during disasters
 - ★ Evacuation Support Map of Fukuoka Prefecture
 - ★ Information on community safety (suspicious persons, missing persons, air pollution, etc.)
- Other helpful information is available too!

Registration

www.bousaimobile.pref.fukuoka.lg.jp/



Disaster Prevention Handbook For Foreigners

The Fukuoka Prefectural Government has made a "Disaster Prevention Handbook For Foreigners" in several languages to help prepare and react when a disaster happens.

(Easy Japanese, English, Chinese, Korean, Tagalog, Nepali and Vietnamese)
www.pref.fukuoka.lg.jp/contents/bousaihandbook-36.html

