

**Fukuoka City**

**Consultation on immigration and residency procedures** **No Reservations Required**  
**Date** 1st Monday of each month 16:30 - 18:30 \*Last entry 18:00  
 4th Saturday of the month: 13:00 - 16:00 \*Last entry 15:30  
**Content** Citizenship, immigration, residency status, bringing in family members, etc.  
**Consultant** Administrative scrivener  
**Languages** Japanese and 18 other languages via phone interpretation  
 \*In person English and Chinese interpretation available on the 4th Saturday  
**Contact** Fukuoka Gyoseishoshi Lawyers Association 092-641-4151

**Human Rights Consultation for Non-Japanese Nationals** **No Reservations Required**  
**Date** 2nd Saturday of each month from 13:00 to 16:00  
**Content** Human rights issues related to work, housing, marriage, troubles with neighbors, etc.  
**Consultant** Commissioner for the protection of Fundamental Human Rights with lawyer qualifications  
**Languages** Japanese and English  
**Contact** Fukuoka Legal Affairs Bureau Civil Liberties Commissioner First Division 092-739-4151  
**Location** Kokusai Hiroba Exchange Room (3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)

**Free Legal Consultation for Non-Japanese Nationals**  
**Date** The 2nd and 4th Fridays of each month from 13:00 to 16:00 \*except for holidays.  
**Content** General civil, labor, family, immigration, and criminal cases, etc.  
**Consultant** Lawyer  
**Languages** (2nd Friday of each month) Japanese, Korean and Chinese  
 (4th Friday of each month) Japanese, English, Chinese  
**Location** Fukuoka Bar Association Tenjin Attorney's Center (2F Minami Tenjin Bldg, 5-14-12 Waterabe-dori, Chuo-ku, Fukuoka)  
**Contact** Fukuoka Bar Association 092-737-7555

**Free consultation on Immigration, Residence and Nationality for non-Japanese**  
**Date** 2nd Sunday of every month from 13:00 to 16:00 \*Last entry 15:30 **No Reservations Required**  
**Content** Residence status and period of stay, inviting family members, permanent residence, naturalization, international marriage procedures, etc.  
**Consultant** Administrative scrivener  
**Languages** Japanese, English, Chinese \*For other languages, please contact us in advance.

**Free Legal Consultation for Non-Japanese Nationals** **Reservations are required (by phone or at the office)**  
**Date** The 1st Saturday of each month 10:30 a.m. to 1:30 p.m. and the 3rd Wednesday of each month 1:00 p.m. to 4:00 p.m.  
**Content** Legal consultation (45 minutes per person)  
**Consultant** Lawyer  
**Languages** Ask for a translator if you need one when you make an appointment.

**Free counseling for Non-Japanese Nationals** **Reservations are required (by phone or at the office)**  
**Date** Mondays 8:45 a.m. to 5:45 p.m., Tuesdays 8:45 a.m. to 11:45 a.m., Thursdays 8:45 a.m. to 12:45 p.m.  
**Content** Interpersonal problems, stress and other psychological issues (60 minutes per person)  
**Consultant** clinical psychologist  
**Languages** Japanese and English  
**Location** Fukuoka City International Center Meeting Room (Fukuoka City International Center 1F 4-1, Tenyachi, Hakata-ku Fukuoka City)  
**Contact** Fukuoka City International Foundation 092-262-1799

**Work Conditions Consultation for Non-Japanese Nationals** **No Reservations Required**  
**Date** Every Tuesday and the 2nd and 4th Thursday of the month from 9:00 a.m. to 4:00 p.m. \*Except for holidays.  
**Content** Issues related to working conditions ( phone call is acceptable )  
**Consultant** Labor Standards Inspector, Advisor  
**Languages** Japanese and English  
**Location** Inspection Division, Fukuoka Labour Union Fukuoka National Government Building ANNEX 4F (2-11-1 Hakataekihigashi Hakata-ku, Fukuoka)  
**Contact** Fukuoka Labor Bureau Labor Standards Department, Inspection Division 092-411-4862

**Work Conditions Consultation for Non-Japanese Nationals** **No Reservations Required**  
**Date** Every Monday and Thursday 9:00-16:00 \*except for holidays  
**Content** Issues related to working conditions ( phone call is acceptable )  
**Consultant** Labor Standards Inspector, Advisor  
**Languages** Japanese, Chinese  
**Location** Fukuoka Chuo Labor Standard Inspection Office 4F (2-11-1 Nagahama, Chuo-ku, Fukuoka)  
**Contact** Fukuoka Chuo Labor Standard Inspection Office 092-761-5607

**Kitakyushu City**

**Immigration, Residence and Nationality Procedures Consultation** **No Reservations Required**  
**Date** 2nd Saturday of each month from 13:00 to 16:00  
**Content** Procedures for change of status of residence, inviting family members, extension of period of stay, re-entry procedures, naturalization, permanent residence, international marriage, nationality, etc.  
**Consultant** Administrative scrivener  
**Languages** If you need an interpreter, reservation is required.

**Legal Consultation** **Reservations are required** \*Only available to the first 3 who reserve  
**Date** 4th Saturday of each month from 13:30 to 16:30  
**Content** Trouble at work, car accidents, housing, marriage, divorce, etc.  
**Consultant** Lawyer  
**Languages** Ask for a translator if you need one when you make an appointment. (Must make a request when you make a reservation.)

**Psychological Counseling** **Reservations are required**  
**Date** As needed. \*Please contact us for dates and times.  
**Content** Interpersonal problems, stress and other psychological issues  
**Consultant** clinical psychologist  
**Languages** Japanese, English, Chinese (For other languages, please contact us.)  
**Location** Kitakyushu International Association(Kurosaki 3-15-3, Yahatanishi, Kitakyushu-shi ComCity 3F)  
**Contact** Kitakyushu International Association Information Center for Foreigners 093-643-5931

**Work Conditions Consultation for Non-Japanese Nationals** **No Reservations Required**  
**Date** Tuesdays and Thursdays from 9:00 to 16:00 \*except for holidays  
**Content** Issues related to working conditions (telephone is acceptable)  
**Consultant** Labor Standards Inspector, Advisor  
**Languages** Japanese and Vietnamese  
**Location** Kitakyushu Nishi Labor Standard Inspection Office (3F 1-5-10 Kishinoue, Yahatanishi-ku, Kitakyushu-shi)  
**Contact** Kitakyushu Nishi Labor Standard Inspection Office 093-622-6550

**Kurume City**

**Free Consultation for Non-Japanese National** **Reservations are required (by phone)**  
**Date** 3rd Saturday of each month from 13:00 to 16:00  
**Content** International marriage, naturalization, nationality issues, etc.  
**Consultant** Administrative scrivener, labor and social security attorney  
**Languages** Japanese and 18 other languages via phone interpretation  
**Location** City Hall 3rd Floor Conference Room (15-3 Jonan-cho, Kurume City)  
**Contact** Kurume Bureau of Tourism and International Exchange 0942-31-1717 kokusaikoryu@kie.or.jp  
 \*After September, the location and reservation requirements are subject to change.

**Iizuka City**

**Administrative Consultation** **No Reservations Required**  
**Date** 3rd Tuesday of the month, 13:00 - 16:00  
**Content** Issues such as status of residence, period of stay, bringing in family members, nationality, permanent residence, naturalization, and international marriage  
**Consultant** Administrative scrivener, labor and social security attorney  
**Languages** Japanese and 18 other languages via phone interpretation  
**Location** Iizuka City Hall 3F Kita Meeting Room (5-5 Shintateiwa, Iizuka-shi)  
**Contact** Iizuka City Economics Department International Policy Division 0948-22-5521

**With the spread of infections of the Novel Coronavirus (COVID-19), consultations may be canceled. Please contact them in advance regarding whether or not the consultations will be held.**

**Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC)**  
 The Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC), provides consultations on marriage, children's education, employment, labor and other problems in daily life, residence status, legal advice, etc. in 19 languages, including Japanese, at the counter, by phone or by e-mail.  
**Location** Kokusai Hiroba entrance(3F ACROS Fukuoka 1-1-1 Tenjin, Chuo-ku, Fukuoka)  
**Hours** 10 a.m. to 7 p.m. (except Dec. 29 to Jan. 3)  
**Workstyles** (1) Direct consultation at the Center's office, by phone or email  
 O Toll free number: 0120-279-906  
 O E-mail fukuoka-maic@kokusaihiroba.or.jp  
 (2) Support for multilingual consultation services for foreign residents of municipalities, etc. by utilizing a four-way call and interpretation service  
 (3) Guidance to specialized organization based on the content of the consultation, and interpretation support via telephone at the destination  
 (4) Visiting Consultations are held in cities, towns and villages throughout the prefecture

Japanese, English, Chinese, Korean versions are available  
 You can view the other versions on our website  
[www.kokusaihiroba.or.jp/pages/project/magazine/](http://www.kokusaihiroba.or.jp/pages/project/magazine/)



**We are doing a food support project for international students.**

At the International Exchange Foundation, we started a food support project and sent food to international students who were forced to quit their part time jobs, less financial support from parents, and other various obstacles due to COVID-19.  
 For the first batch, 3 representatives international students who applied for this project, were chosen and got their food hand delivered from Akihiko Fukushima, Managing Director of the Fukuoka International Exchange foundation, on August 26th (WED).  
 From July to December, we have received many food donations from prefectural residents, municipalities, companies, and organizations and such. We were able to send food to over 1200 international students. We greatly appreciate everybody's cooperation.  
 We have received many kind words of appreciation from international students.



**Voices from the international student who received food**

On top of being far from home to study abroad, the feeling of isolation deepened even more. Its moments like this, the food and support I got from everyone cleared up all anxieties. I hope to continue do my best living and studying in Fukuoka. (Chinese student)  
 In this difficult time, I really want to say thank you very much for the food! Everything looked very good, there were things I have not eaten before, I was excited looking at each of the food I got. It felt like I got a Christmas present! (Korean student)



※ To implement this project a grant from the "Mitsubishi Foundation X Central Community Chest of Japan, Support people with foreign roots project" was received.

**Fukuoka International Exchange Foundation**  
 Inside ACROS Fukuoka, Chuo ward Tenjin 1-1-1, Fukuoka city  
 URL [www.kokusaihiroba.or.jp](http://www.kokusaihiroba.or.jp) E-mail [info@kokusaihiroba.or.jp](mailto:info@kokusaihiroba.or.jp)

**Planning and exchange department** TEL 092-725-9204 FAX 092-725-9205  
 Opening hours 8:30-17:45 Closed weekends national Holidays, December 29th - January 3rd  
**Kokusai Hiroba (3F)** TEL 092-725-9200 FAX 092-725-9206  
 Opening hours 10:00-19:00 Closed December 29th - January 3rd



# Notice from the Fukuoka Multilingual Assistance and Information Center (Fukuoka MAIC)

The Fukuoka International Exchange Foundation established the Fukuoka MAIC was established on July 31st, 2019 to provide a place where foreign residents can come for consultation without worrying about a language barrier.

Even though the Kokusai Hiroba was temporary closed due to COVID-19, the Fukuoka MAIC was still in operation. From April we had calls from people who were affected by COVID-19, ranging from loss of jobs, special payment and rent payment support, and visa related issues for people who couldn't return back to their home country. In October we had 83 consultation calls.

For people living far away we have also stated dispatch consultations to municipalities. At these dispatched consultations we send specialist and provide language support in 19 different languages including Japanese. For more details and dates for these consultations, please check our website.

## ※ [Fukuoka MAIC]

The Fukuoka Multilingual Assistance and Information Center or in Fukuoka MAIC is abbreviated to be easier to remember for foreign residents and prefectural residents to come for consultation.

Questions about a VISA, Work, Study, Medical, Marriage, Childcare, Insurance, etc...

Free Consultation For Foreigners

CALL, EMAIL, OR VISIT MAIC!

19 languages available by phone!

Toll Free 0120-279-906

Fukuoka MAIC (まいく)  
Avenue Fukuoka 2F, 2-1-1 Tenjin, Chuo-ku, Fukuoka 810-0001  
fukuoka-maic@kokusaihiroba.or.jp

Access with QR code!



FiSSC vol7

Report

Hey! We are the Fukuoka International Student Support Center! Located within the Fukuoka International Exchange Foundation. While cooperating with Fukuoka universities and local governments to provide various support to international students, living consultations, job hunting, introducing part time jobs, and exchanges with Fukuoka residents. Here is FiSSC Report no.7!

# We are doing web job hunting consultation for international students!

We are doing web job hunting consultation for international students! At FiSSC we provide job hunting support to international students in Fukuoka who want to find a job in Japan. We assist them in interview practice, ES editing, and job hunting consultation and such.

**Consultation Days** Every Sunday 10:00-17:00 (reservations required)  
**Consultant** Career consultant  
**Method** Web (Skype or zoom etc.), e-mail  
**How to reserve** Please send the following below to club.fissc@gmail.com  
 1. Name 2. School name  
 3. Phone number 4. What consultation you want



To those starting job hunting! Definitely consider consulting with FiSSC!

Information about Japanese classes, please go to the Fukuoka International Exchange home page "Information for Foreign Residents" ▶ "Japanese Classes for foreigners". There are Japanese classes that are implementing restrictions to prevent the spreading of COVID-19. Please contact the class directly for more details.  
[www.kokusaihiroba.or.jp/pages/project/information/](http://www.kokusaihiroba.or.jp/pages/project/information/)



# We held a Municipal International exchange organization meeting!

At the foundation we hold a meeting every year, with Fukuoka municipal international exchange organizations so organization can cooperate with each other activities and share information with each other.

This year's meeting each organization reported about how each organization is coping with COVID-19 with their activities and what kind of consultation foreign residents are coming for them for. It was a very significant meeting as it provided hints on how to go forward in the future, from gathering information from each organization, regarding to their activities, consultation foreign residents and how they responded to their inquiries.



## Japanese language skill up lecture

### Online usage for Japanese language volunteers

For people who are interested in improving their skills for Japanese language classes volunteers and Japanese language education.

● Date Intro Feb 13th 2021 (SAT) 14:00-16:00  
 Practice Feb 14th 2021 (SUN) 14:00-16:00  
 \*can apply for both lectures or just one of them

● Speakers Ayako Sato, Incollex director & representative lecturer  
 Capacity 25 in person and 25 online  
 Location In person Kokusai Hiroba  
 Fee Free  
 Registration <https://forms.gle/xiKhjmQBw9nFg1Tr8>  
 \*Apply with the url or QR code. Registering with phone and e-mail is ok.



Contact

Fukuoka International Exchange Foundation  
 TEL 092-725-9200 FAX 092-725-9206  
 tabunka.kokusaihiroba@gmail.com

## Around the world with Kokusai Hiroba Café

### Vol. 62 Australia and Indonesia

Guest speakers with prolific experiences will talk about the countries' culture and daily life. An online event to interact with globalized people.

● Date Mar 28th 2021 (SUN) 14:00-15:00

● Speakers Lawler Chikaki, Novianto Didit  
 Capacity 20  
 Fee Free  
 Registration Apply with the url or QR code.

<https://forms.gle/sU6nZVTaPL4GHqC77>



Contact

Fukuoka International Exchange Foundation  
 TEL 092-725-9200 sou@kokusaihiroba.or.jp  
 www.kokusaihiroba.or.jp/

With the spread of the Novel Coronavirus (COVID-19), the events may be canceled. Please contact them in advance whether the events will be held.

## Fukuoka International Medical Support center

\*FKA Fukuoka Asian Medical Support Center (changed NOV 2020)

We will support you when you need help at hospitals.

### Medical Interpreter Temp Service (For medical institutions) TEL 092-734-3035

We provide volunteer medical interpreters via temp service when requested by medical institutions. Reservation required, free of charge, advance registration required  
 ● Time Mon-Fri 9:00-18:00 (closed on weekends, national holidays, Obon holidays, and year-end and New Year holidays)  
 ● Supported languages English, Chinese, Korean, Thai and Vietnamese

### Multilingual Medical Information Service Call Center TEL 092-286-9595

Telephone interpretation service (for foreigners and medical institutions), Assistance on medical information (for foreigners) (Free of charge, callers are responsible for call charges, no prior registration needed)  
 ● Time 24 hours a day, 365 days a year  
 ● Supported languages English, Chinese, Korean, Thai, Vietnamese, Indonesian, Tagalog, Nepali, Malay, Spanish, Portuguese, German, French, Italian, Russian, Khmer, Myanmar, Sinhalese, Mongolian 19 Languages

### One-stop consultation service for medical institutions (for medical institutions) TEL 0570-000-630

We provide information and advice for problem solving to consultations from medical institutions that are struggling with various obstacles associated with treating international patients. (Free)  
 ● Hours Weekdays 9:00-17:00 (Closed on weekends, national holidays, new years holiday)  
 \*For inquires outside of the operating hours, please call the national "night / holiday one-stop window". (TEL 03-6371-0057)

Contact us

Fukuoka International Medical support center  
 TEL 092-734-3035 URL <https://asian-msc.jp/>  
 Fukuoka International Medical support center is run by the Fukuoka Prefectural Government

## Disaster Prevention Info E-mail

**MAMORU-kun** Registration and use of service is FREE

A e-mail service that updates you with news and information during disasters

- ★ Weather information and evacuation advisories for earthquakes, tsunamis, typhoons, heavy rain, etc.
- ★ Safety confirmation e-mails during disasters
- ★ Evacuation Support Map of Fukuoka Prefecture
- ★ Information on community safety (suspicious persons, missing persons, air pollution, etc.)

Registration

[www.bousaimobile.pref.fukuoka.lg.jp](http://www.bousaimobile.pref.fukuoka.lg.jp)

Other helpful information is available too!



## Disaster Prevention Handbook For Foreigners

The Fukuoka Prefectural Government has made a "Disaster Prevention Handbook For Foreigners" in several languages to help prepare and react when a disaster happens. (Easy Japanese, English, Chinese, Korean, Tagalog, Nepali and Vietnamese)



[www.pref.fukuoka.lg.jp/contents/bousaihandbook-36.html](http://www.pref.fukuoka.lg.jp/contents/bousaihandbook-36.html)